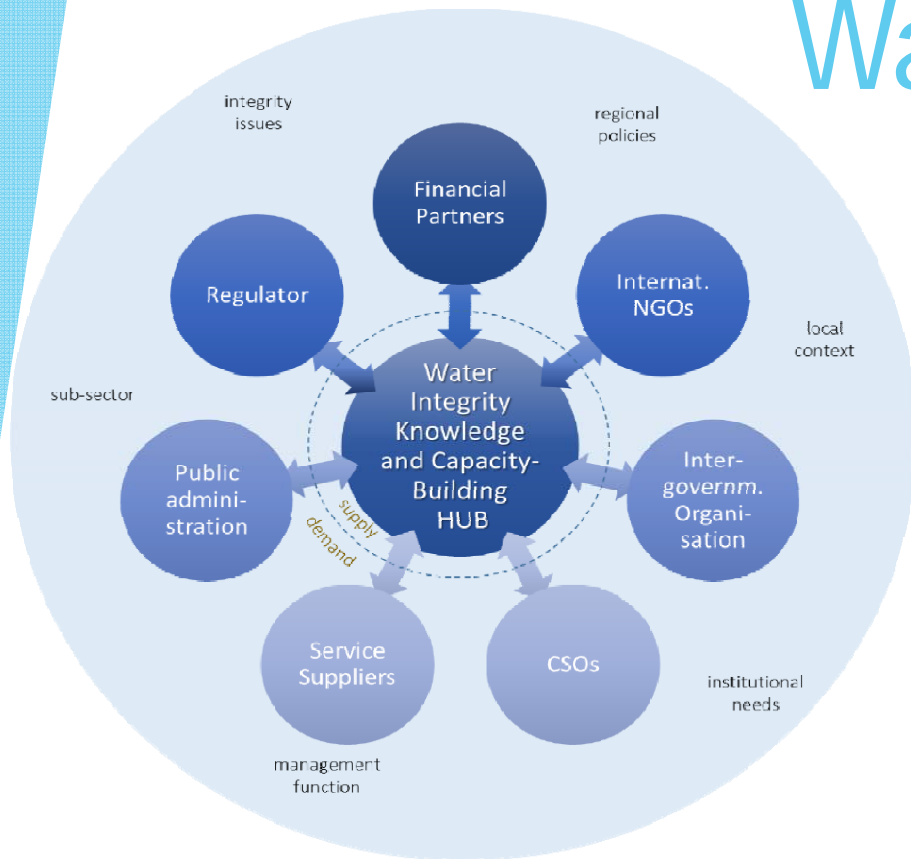


# EAST AFRICA Water Integrity Knowledge & Cap Dev HUB



# Problem statement

Integrity solutions and the demands for capacity-building are different, depending on:

- ▶ The sector (environment, climate change, water ...)
- ▶ The management function enforced (sub sector theme)
- ▶ The specific Integrity issues
- ▶ The regional needs
- ▶ The context in which the management function is enforced (Urban, Rural, Peri-Urban)
- ▶ The category and role of the enforcing partner (ex. NGO as watchdog, public institutions as service provider, media, ...)

# Objectives

- ▶ A Water Integrity focused One-Stop-Shop
- ▶ A Capacity Building Hub able to respond rapidly to the different type of water integrity building needs, in a flexible way.
- ▶ Knowledge depository, gathering and sharing national, regional and international WI knowledge.
- ▶ Building a community of practitioners
- ▶ Sub-national, national, sub-regional, regional Water Integrity Collective Action

# Approach

The supply should meet the demand

The proposed approach is « Linking the existing WI expertise in order to be able to offer tailor-made knowledge and capacity-building on demand »

Considering the very diversified demands for Water Integrity knowledge and capacity-building, as a WI one-stop-shop, the regionally-based « hub » will link the appropriate hub-partners/members (the ones able to meet the particular and specific WI Capacity-building needs) with the demanding party.

Allowing a maximum of effectiveness and flexible, both in meeting the demand, but also in hub-development, the hub will be an association of partners able to support the hub with any kind of support (in-kind, with staff time, financialy). With respect to building in a maximum of efficiency, the hub will aim at the lightest institutional arrangement (for ex. A staff member hosted by a partner organisation in the targeted regions.)

# Results

- ▶ Regional and Sub-regional Coordination of WI capacity development
- ▶ Knowledge is gathered, generated and shared
- ▶ Support existing capacity structures in countries
- ▶ Learning and sharing between countries and sub-regions
- ▶ Existing policy processes and capacity-building strategies integrate WI
- ▶ Pool of qualified trainers and mentors for peer to peer coaching
- ▶ Network / community of practitioners exchanging knowledge
- ▶ A multifunctional website with many interactive elements is accepted by its users and often frequented. It develops as a “marketplace” for WI capacity building and an exchange hub for experience and knowledge.

# Activities

- ▶ Provision of training (electronic and physical)
- ▶ Development of Integrity Action Plans
- ▶ Mentoring implementation of Integrity activities (electronic and physical), peer-to-peer coaching
- ▶ Regional and sub-regional coordination and knowledge sharing workshops
- ▶ e-Network facilitation
- ▶ Knowledge management
- ▶ Platform management

## Additional ideas (I)

- Think through the sustainability
- Small secretariat needed
- Could act as a regional WIN branch
- Need for the development of internal governance of the HUB
- Regionally-based and anchored in a reputed institution
- Create short e-learning courses
- Balance between virtual- and physical- knowledge building to be found
- Include an e-platform for knowledge and experience sharing
- A way of centralization of resources
- Keep open track of demands on e-platform
- Clear ToR for partners and members
- Proposed themes:
  - implementation of OECD Water Governance Principles and Indicators
  - utilities management
  - complaints management and customer engagement

## Additional ideas (II)

The e-platform could have the following elements:

- Information on partners and members supporting the hub, particularly on their added-value
- Database of certified experts and trainers on WI in the region
- Information on financing procedures and co-financing possibilities, etc.
- Interactive “Working spaces” for different groups (such as service providers, water allocation, procurement, HRM etc.) for exchange and encouragement
- Helpdesk to answer questions and give guidance to project developers and alike

# Participating organisations

IWMI, UNDP CapNet, GWP, WIN, cewas, KeWasNet, UWasNet GIZ, UNE, OECD, RWSN

National institutions for Water Integrity championing and networking

AMCOW, IGAD, EAC-LVBC, (SADC and ECOWAS in other regions)

It is open for joining....

# Similar platforms

- ▶ ECREEE  
Ecowas Centre for Renewable  
Energy  
[www.ecreee.org](http://www.ecreee.org)

- ▶ EACREEE  
East African Centre for Renewable  
Energy and Energy Efficiency  
[www.eacreee.org](http://www.eacreee.org)



# Key contacts for information

- ▶ Håkan Tropp [hakan.tropp@siwi.org](mailto:hakan.tropp@siwi.org)

